



Negotiated Fare Offering: Air North, Yukon’s Airline Sport Yukon Sports Travel Fares – General Terms & Conditions

Thank you for choosing Air North, Yukon’s Airline as the official airline for Sport Yukon. Air North, Yukon’s Airline is committed to doing our best to ensure that everyone’s travel experience is safe, convenient, friendly, and affordable.

Introducing: Sport Yukon Fares

Air North, Yukon’s Airline is dedicated to providing all Yukoners with access to fair market air transportation pricing. We recognize that living in the North provides a unique set of opportunities and challenges for athletes.

Through meaningful sponsorship, Air North, Yukon’s Airline has created Sport Yukon fares, a set of discounted fares with favourable terms and conditions intended for athletes travelling to participate in a recognized sporting event, competition, try-out, or training outside of the territory. These Sport Yukon Fares will also be available to accompanying family members and fans.

Sport Yukon Fare Terms, Conditions, Features, and Benefits:

Cancellations	Complimentary and accepted up to 2 hours prior to flight.
Cancellations within 24 hours from original booking time	All fares, taxes, and fees may be put into a credit towards a future flight with Air North, or a full refund to the payment method used.
Cancellations after 24 hours from original booking time	Payment is non-refundable, however, it is creditable for future bookings with Air North.
Changes	Complimentary and accepted up to 2 hours prior to flight, subject to availability.
Date Changes	Complimentary, however, travel dates must correspond to listed tournament dates for your team and must be within 5 days pre- or post-tournament.
Name Changes	Complimentary.
No-Shows	Passengers who do not show up for a flight do not receive a credit or a refund.
Pre-Seat Selection	Complimentary. Only available on our Boeing 737 routes.
Travel Agents	The Sport Yukon Fare is a non-commissionable fare.
Officials and Instructors	The Sport Yukon Fare includes access to officials and instructors travelling for tournaments and/or clinics.
Family/ Fans	The Sport Yukon Fare is available for family and fans; however, they must be listed as applicable travellers for each tournament.

flyairnorth.com

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Whitehorse, Yukon
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Canada

USA/CANADA
1.800.661.0407

PHONE
867.668.2228

Excess Baggage	Complimentary. No one piece shall exceed 70lbs.
Guest Teams	Guest teams travelling to Whitehorse for tournaments will have access to the Sport Yukon Fares, including the features and benefits as described above.
Guest Team Payment Details	Guest teams will be required to pay a deposit of \$50.00 + tax per passenger at the time of booking. Group deposits for guest teams will be due 14 days prior to travel, in order to guarantee space. Final payment for guest teams will be due 1 week prior to travel.

Sport Yukon Fares:

Routing	Base Fare	Fees & Taxes	Total
YVR-YXY (Vancouver)	\$179.00	\$37.43	\$216.43
YXY-YVR (Vancouver)	\$179.00	\$32.18	\$211.18
YEG-YXY (Edmonton)	\$179.00	\$63.68	\$242.68
YXY-YEG (Edmonton)	\$179.00	\$32.18	\$211.18
YYC-YXY (Calgary)	\$179.00	\$63.68	\$242.68
YXY-YYC (Calgary)	\$179.00	\$32.18	\$211.18
YLW-YXY (Kelowna)	\$179.00	\$47.93	\$226.93
YXY-YLW (Kelowna)	\$179.00	\$32.18	\$211.18
YOW-YXY (Ottawa)	\$319.00	\$92.46	\$411.46
YXY-YOW (Ottawa)	\$319.00	\$66.47	\$385.47
YZF-YXY (Yellowknife)	\$179.00	\$53.18	\$232.18
YXY-YZF (Yellowknife)	\$179.00	\$32.18	\$211.18
YEV-YXY (Inuvik)	\$263.00	\$28.90	\$291.90
YXY-YEV (Inuvik)	\$263.00	\$28.90	\$291.90
YOC-YXY (Old Crow)	\$252.00	\$28.35	\$280.35
YXY-YOC (Old Crow)	\$252.00	\$28.35	\$280.35
YDA-YXY (Dawson)	\$143.00	\$22.90	\$165.90
YXY-YDA (Dawson)	\$143.00	\$22.90	\$165.90
*YXS-YXY (Prince George)	\$179.00	\$58.43	\$237.43
*YXY-YXS (Prince George)	\$179.00	\$32.18	\$211.18

All information is current at time of publication and is subject to change without notice.



How to book the Sport Yukon Fares:

1. The Sport Yukon member, in good standing, submits their member list, including names of travelling family and friends to Sport Yukon at least 2 weeks in advance of any travel
2. The member submits a travel request form to Sport Yukon (available from SY)
3. Sport Yukon will review the request, approve and/or clarify, and contact the member
4. The travel form will be sent by Sport Yukon to the Air North call centre
5. The member will contact the Air North call centre directly to book their travel

Booking terms:

- To access the Sport Yukon Fare, members must be in good standing with Sport Yukon
- Each person requesting travel MUST be on the approved list to gain access to the Sport Yukon Fare
- If a name is not on the list and should be, it is required that the member contact Sport Yukon to get the name added to the list
- Bookings are to be made through the Air North Call Centre at 668.2228 ext. 1 or 1.800.661.0407 ext.1
- The Sport Yukon Fare is not available for online bookings
- The Call Centre agent will be using the customer's pre-existing Air North Customer Profile for travel bookings or creating a new one if you they have never flown with Air North before
- Guest teams will be booked as groups with blocked space, through the Air North Groups desk at 668.2228 ext. 107 or 1.800.661.0407 ext. 107

Other information:

- Pricing will be held firm for 90 days from the date of signing this contract.
- Air North reserves the right to revise or repeal any or all components contained in this agreement, at any time
- Air North is ticketless and therefore no tickets will be issued. Government issued identification is required for all passengers. For a list of approved identification copy and paste the following link:
www.passengerprotect.gc.ca/identity
- Teams should check-in a minimum of 90 minutes prior to departure.
- Please advise Air North, Yukon's Airline of any excess and/or overweight items ahead of time
- At the time of check-in, each passenger must check-in individually. Team leaders may not check-in for the entire team.
- Air North, Yukon's Airline assumes no liability for fragile, valuable, or perishable articles. Passengers will be asked to complete a Luggage Liability Release form upon check-in for these items.
- In the event of a flight delay due to weather, Air North, Yukon's Airline is not responsible for any additional costs such as meals, accommodations, or travel



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on alternate carriers. Should a delay occur due to adverse weather or aircraft servicing, we will do our best to assist each passenger in reaching their final destination.

- Payment to be provided in one form of payment.
- Air North accepts all major credit cards

Frequently Asked Questions:

Q: These fares are similar (or higher) to the cost of an Air Pass segment. Can I just buy an Air Pass?

A: The Sport Yukon Fare was designed in a way to be comparable to the four-segment Air Pass, while providing several additional benefits. The Sport Yukon Fare allows you to purchase only the number of segments required and is available for purchase year-round. The Sport Yukon Fare also allows for complimentary name changes, date changes and excess baggage. You may purchase the Air Pass but please be advised that will mean you are adhering to the rules of the fare purchased.

Q: There is a lower fare available for the dates I want to travel. Why is the Sport Yukon fare higher? Can I purchase the lower fare that I see online for the travel dates I need?

A: The Sport Yukon Fare has plenty of benefits that our regular fares do not offer, the largest advantage being free change/cancellation fees, excess baggage, and seat selection. You may purchase the lower online fare, but please be advised that will mean you are adhering to the rules of the fare purchased.

Q: Why did my child once have a lower fare for group travel when they went out of the territory for another sports event?

A: When utilizing Air North's Group Travel Program as opposed to the Sport Yukon Fare, it is true that all passengers will pay the same fare but, it is not a set fare, and will fluctuate every time a quote is requested. They also do not receive complimentary changes/cancellations. If one passenger can no longer travel with the group, the credit is kept under the group ID and does not go to the individual's personal ID as the Sport Yukon Fare allows.

